



Catholic  
Charities  
Fort Worth

KNOW  
POVERTY

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2020 Annual Report

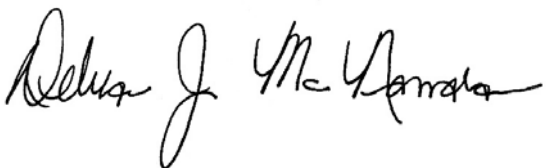
*Dear Friends,*

What a difference a year makes! This annual report is one for the books, reflecting incredible hardships matched with equally **headstrong generosity and perseverance**. In a year's time, we've served clients through the only pandemic on record, through our **signature long-term case management model**. We've weathered the hardest-hitting storm I've seen in Texas in my lifetime. We've launched an entire call center to field the ever-growing **needs of the community**. We've teamed up with local food pantries and nonprofits to use our transportation services to deliver food to those who couldn't get to it themselves. We then rerouted our transportation services to **help** get people to vaccines. We launched several **research and evaluation** pilots in real time to study our clients going through crisis and **learn** as much as we could to be prepared in the event of future disasters. We rolled out an entirely new short-term case management program to swiftly help people affected by the coronavirus economy get **back on their feet**. We provided cell phones and hot spots for parents teaching their kids virtually for the first time. We counseled clients on endless resources, **worked together with our community**, and fundraised to ensure that CCFW would always be a place that can be counted on. We intentionally **expanded** our culture of inclusion. We moved our entire event calendar virtual, we moved our entire office virtual, and we **adapted** our infrastructure to support our important work without missing a beat.

**We did it for our clients. And, we did it for you too.** In seasons like this, we are reminded that our agencies, businesses, and people are our greatest assets. Our commitment is that come what may, we will remain a steadfast, pioneering, long-term solution. **We will put in the time and the grit.** We will wrestle with the complexities and analyze best practices. And then, we will mobilize and **end poverty, one family at a time.** Come what may, we will work in earnest, listening and learning, moving and changing to the needs of our diocese.

What you'll find in these pages isn't magic. It's what can happen when hundreds of employees, donors, and volunteers **come together** during some of the hardest seasons on record. We need each other, and we **thank you** for being a part of our story.

With Gratitude,



**Deb McNamara**

Interim President/CEO



## COVID-19 RESPONSE

When COVID-19 hit, our agency **acted swiftly**. We created our **Community Care Call Center** and **Short-Term Stabilization program**. Our rapid response provided immediate financial assistance, connected clients with community resources, and helped many plan for the future. We **answered the call of thousands**, serving **more than 4,000 clients** through Community Care within the first six months. In the midst of this crisis, we continued walking with current clients on their individual journeys.

Most remarkably, we witnessed **127 families reach out-of-poverty status** in 2020, **surpassing our goal** of helping 121 families leave poverty behind for good. This was an **incredible achievement** for our program staff and clients, considering the state of the world.

In addition, we partnered with other social service groups to identify, solve for and meet the larger needs of our community. One example of this is our partnership with Tarrant County and the Tarrant Area Food Bank to deliver **nearly 37,000 shelf-stable food kits and frozen meals** to seniors in need across 11 counties.



**Nearly 10,000** clients served by Community Care in 2020.

**519** clients served by our short-term stabilization program.

**134** clients continued into our signature long-term case management program.

“



This was my first time asking for help with my bills. I was **so grateful** to CCFW for their help. I prayed with the Intake Specialist; the Case Manager was **extremely helpful** too. Overall, it was a very **uplifting** and **positive** experience.”

- **Community Care Client**






## PADUA

Findings from our research partners at the Wilson Sheehan Lab for Economic Opportunities at the University of Notre Dame (LEO) revealed **real improvements** in **self-sufficiency** and **labor market outcomes** for participants in our holistic case management program, Padua.

-  Participants were **25% more likely** to have full-time employment than the control group.
-  Monthly earnings for Padua participants were **18% higher** after 2 years, compared with the control group.





While LEO's evidence provides specific comparisons with a control group, our own **CCFW Research and Evaluation team** has also reported **meaningful progress** based on an evaluation of participants' financial situations before and after services. **Out of 187 Padua participants** who provided household financial information, our team found:

-  **106 families** increased their annual wages. The typical family increased their annual wages by **\$15,701**.
-  **109 families** improved their net income.
-  **68 families** increased their savings and **24 families** reduced their negative debt.

## STAY THE COURSE

 **738** students served in 2020.

 **121** students earned a degree/credential or were accepted into a 4-year university in 2020.

 **72%** of students persisted from the full 19-20 academic year to the full 20-21 academic year.

## CAREER & VOCATIONS

Served **362 clients** and helped **133 attain full-time employment**.



## BEYOND BELIEF

**56 staff members** have completed Beyond Belief since it started in 2018.



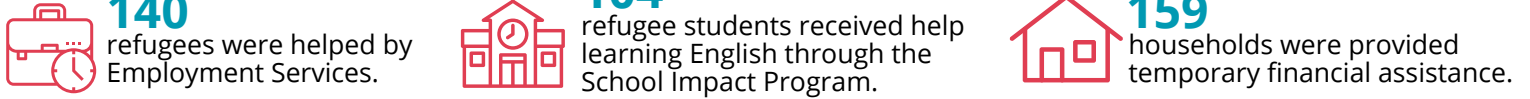
**\$2,090** average amount saved by 2020 participants.

**19 staff members** completed program in 2020.



## REFUGEE SERVICES

We have several programs that serve the refugee population from helping refugees access basic needs to out-of-poverty-focused solutions.



Our refugee-focused poverty solutions engaged **101 clients** and helped **47 reach living-wage employment.**

Several clients in this program, including single moms, have saved **more than \$15,000.** Many were able to get connected to various vocation and education programs and others have enrolled in advanced and professional ESL classes as well as GED.

## SOCIAL ENTERPRISES



## RESOURCE SPECIALISTS

Our Resource Specialists work with our case management programs to help clients access key resources such as childcare, housing, and transportation. In 2020:



## GABRIEL PROJECT

**311 moms** served. **\$31,000** financial help provided. **\$72,000** worth of baby items distributed.



Gallup recognized us as one of 38 most engaged workplaces in the world!

## NORTHWEST CAMPUS

**425**

students served by Rural Vocation program.

**119**

Rural Vocation students graduated or successfully transferred.

**598**

clients provided with Information and Referral Services through Community Connections.

**166**

case management clients served through Community Connections.

**39**

veterans/families served through new Veterans Services Center.

The reach of our Northwest Campus has expanded greatly since its opening in 2015. This past year, the Northwest Campus opened a new shared space, Veterans Services Center, and hired a Clinical Counselor to serve Veterans. In addition, **29 clients** reached significant Out-of-Poverty goals despite the effects of the COVID-19 pandemic.

**Read more** about the work of our Northwest Campus in the words of those who matter most – those we serve.



### Going back to school was not an easy decision for me.

I started back to school in 2014 when my children were four, plus, I was 38 weeks pregnant. I did homework in the hospital room right after giving birth while my newborn slept. I was overwhelmed, but excited to start my new chapter!

Since 2014, I have gone to school full time while maintaining a full-time job, and often working two jobs to make ends meet. Last year a friend of mine recommended Catholic Charities to me when I was struggling to pay my bills after missing some work to take care of my injured son. Schoolwork was piling on and I was stressed trying to work overtime to make up for my lost income. **Catholic Charities helped me** in so many ways, from helping with my utility payments to purchasing textbooks for me. I was able to make a Thanksgiving meal and **give my children** a beautiful Christmas without having to worry, thanks to the support from Catholic Charities. And I have learned valuable lessons in **stress management** and **household budgeting** through the workshops they provide.

I am extremely grateful for their role in my life through my time at MSU. It is **because of Catholic Charities I graduated** this December, and I can now **start my journey in the workforce**. I have already been offered a job at Red River Hospital and look forward to being able to pay it forward!



– Lindsay Ragsdale

# REVENUE & EXPENSES

## REVENUE

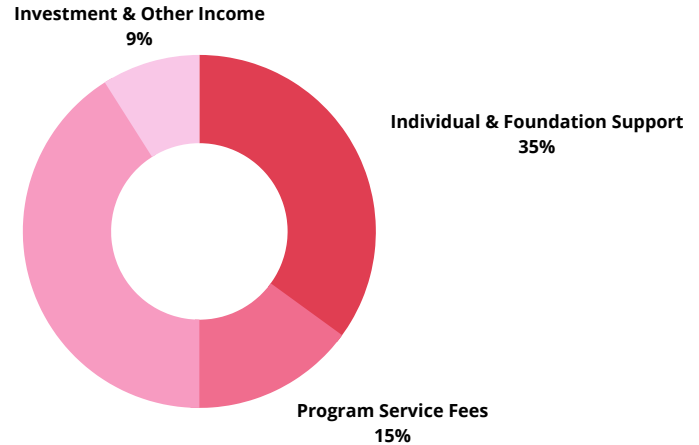
### Public Support

Individual & Corporate Contributions	\$ 5,239,787
United Way Community Programs	327,504
Foundation Contributions	5,380,430
St. Joseph Healthcare Trust	892,076
TXU, First Choice/Reliant & Arlington Water	181,283
Catholic Diocese of Fort Worth	916,359
Other Associated Organizations	778,475

**Total Public Support** 13,715,915

Fees & Grants from Governmental Agencies	14,264,172
Program Service Fees	5,171,793
Investment Income	778,231
Other Revenue	244,168

**Total Revenue** 34,174,278



## EXPENSES

### Program Expenses

Child & Family Services	560,264
Emergency Shelter Services	-
Financial Stabilization Services	6,855,126
Homeless Services	42,619
International Foster Care	-
Mental Health Services	183,301
Refugee Services	2,408,792
North Texas Office for Refugees	8,178,940
Social Enterprises	6,182,330
Supportive Services	2,558,250
Veteran Services	2,692,873
Workforce & Education	3,302,910

**Total Program Expenses** 32,965,404

### Administrative Expenses

Management & General	1,172,830
Development & Fundraising	1,992,314
Total Administrative Expenses	3,165,144

**Total Expense** 36,130,548

**Revenue Over Expenses** \$ (1,956,270)

*Transactions under review but not yet recognized in CCFW financials are more likely than not to shift currently reported deficit to a small surplus for 2020.*

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Gus and Cecilia Villanueva  
Chi Vu  
Daniel and Elisabeth Wagner  
Russell and Kathryn Wagner  
Christopher Wallace  
Debra Walser  
Dan and Lori M. Walsh  
Bob and Angela Walters  
Clifton and Victoria Walton  
James Weber  
Leo and Teresa Wegemer  
Charles and Susan Wegman  
Gary and Jackie Weik  
Mark and Natalie Weimer  
Joe and Kristen Weinzapfel  
John and Sarah Weitzer  
Rose Hall Welborn  
Ronald and Shirley Wells  
James Werner  
Larry and Cheryl West  
Dale and Luann Westerfeld  
Pat and Patti Whelan  
Darren T. White  
Charles D. White  
County Judge Glen Whitley and  
Mrs. Brenda Whitley  
Jonathan and Kasey Whitley  
Max and Katie Wilhite  
Jim and Becky Wilkes  
Christine D. Williams  
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Robert Williams, Jr.  
Ken and Monica Williamson  
Helen Willingham  
Jeff and Millie Wilson  
Greg Wilson  
Andrew and Melissa Winborn  
James and Margaret Witschy  
David Wolf  
Troy Wolf  
Mary Wolfe  
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Jack and Pat Wood  
Wilson and Alicia Woods  
Kevin and Marsha Wylie  
Alejandro and Viviana Xotlanihua  
Dennis and Catherine Yap  
James and Anne Yarmchuk  
John and Rose Yuill  
Saam Zarrabi  
Ronald and Mary Ziolkowski

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## Foundations

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Alcon Foundation  
Allan and Lyndsey Arendsee Family Foundation  
Amazon Smile Foundation  
American Endowment Foundation  
Amon G. Carter Foundation  
An Anonymous Fund of the North Texas Community Foundation  
Anonymous  
Arlington Tomorrow Foundation  
Bank of America Charitable Foundation, Inc.  
Bayer Family Foundation  
BBVA Compass Foundation  
Bercher Family Fund  
BNSF Railway Foundation  
Bryant Edwards Foundation  
Communities Foundation of Texas  
Crowe & Lemoine Family Charitable Fund  
Crystelle Waggoner Charitable Trust  
ECMC Foundation  
Enterprise Holdings Foundation  
Exxon Mobil Foundation  
Fash Foundation  
FINRA Investor Education Foundation  
Garvey Texas Foundation, Inc.  
Graham and Carolyn Holloway Family Foundation  
GWR Foundation Fund of the North Texas Community Foundation  
Hattie Mae Lesley Foundation  
James N. McCoy Foundation  
Jeannine J. Barrett Foundation  
Jill and Charles Fischer Foundation  
Jim Weber Family Fund  
Joshua Fund at the North Texas Community Foundation  
JPMorgan Chase Foundation  
Kimberly-Clark Foundation, Inc.  
L. Ewell #5 and Family Charitable Fund  
L.O. & Ruth Brightbill Designated Philanthropic Fund at the North Texas Community Foundation  
Markham Family Foundation  
Mavs Foundation and Kristaps Porzingis  
McCallum Family Foundation  
Mihelich Family Foundation  
Nancy and John Snyder Foundation  
National Philanthropic Trust  
Better Together Fund at North Texas Community Foundation  
Paul E. Andrews, Jr. Foundation  
Peavy Family Charitable Trust

R4 Foundation  
Rainwater Charitable Foundation  
Raskob Foundation for Catholic Activities  
Robert D and Alma Moreton Foundation  
Robert J. and Edith K. Schumacher Foundation  
J.B. and Mary Lou Sandlin Family Foundation  
Scanlan Foundation  
Schollmaier Foundation  
Shared Community Benefit Foundation  
Sid W. Richardson Foundation  
Stand Together Foundation  
The Advancement Foundation – Catholic Diocese of Fort Worth  
The Ben and Mary Doskocil Family Foundation  
The Benevity Community Impact Fund  
The Breda & George Shelton Philanthropic Family Fund of The Catholic Foundation  
The Doris C. and Harry K. Werst Charitable Fund at the North TexasCommunity Foundation  
The Fain Foundation  
The Hyde Foundation  
The J.S. Bridwell Foundation  
The John G. and Marie Stella Kenedy Memorial Foundation  
The Lisa and Burch Waldron Charitable Fund at the North Texas Community Foundation  
The Lowe Foundation  
The Morgridge Family Foundation  
The Morris Foundation  
The Norman and Monika Dewar Charitable Fund at the North TexasCommunity Foundation  
The Priddy Foundation  
The Ryan Foundation  
The Steve and Misty Schmitz Family Charitable Fund of The Catholic Foundation  
The Wilkes Family Charitable Fund of the Community Foundation of North Texas  
Tyson Foods  
Wichita Falls Area Community Foundation  
Wichita Falls Area Community Foundation - The Priddy Foundation  
Matching Gifts Fund  
Wichita Falls Area Community Foundation - WFACF Unrestricted GrantEndowment Fund  
Wichita Falls Area Community Foundation-Laura and Diaz  
MurrayDonor Advised Fund

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Dr. D.D. (Darcy) Sety in memory of George J. and Irene K. Sety  
Smiles By German Design  
TXU Energy

## Business Community

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AIG Matching Grants Program  
America's Best Charities  
America's Charities  
Bank of Texas  
Bell  
Ben E. Keith Beverages  
Chevron Employee Corporate  
Ciera Bank  
Cigna Health Care  
City of Hurst  
Colleyville Woman's Club  
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Hillwood Alliance Group, L. P.  
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International Protein Colloids, Inc.  
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Keller Lions Club  
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Kubes Jewelers  
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Midwestern State University  
MiMutual Mortgage - Bob and Norma Duane  
Mutual of America  
Network For Good  
North East Emergency Distribution  
North Texas Area United Way  
NRG Simply Smart Solutions

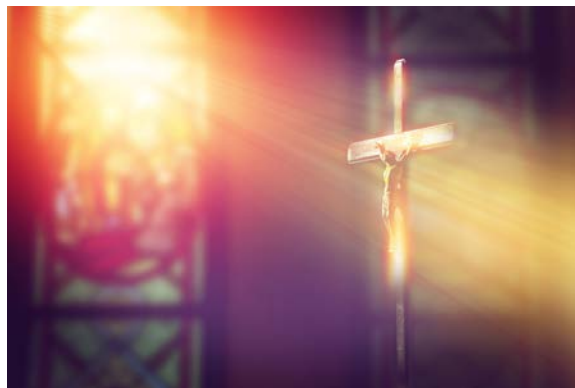
Omni Fort Worth Hotel  
Parra Car Care  
Patterson Law Group  
PepsiCo Employee Giving Campaign  
Philadelphia Financial Management of San Francisco, LLC  
Pitney Bowes  
Red River Regional Resource Board  
Regal Metals International, Inc.  
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Smiles By German Design  
Stag Exploration  
The Sunflower Shoppe  
Tarrant County Housing Finance Corporation  
Texas Health Gives  
The Hodges Company  
The National League  
The Philanthropy Roundtable  
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United Way of Tarrant County  
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United Way Suncoast  
University of Notre Dame  
Vista Bank  
Vistra Energy  
Wells Fargo  
WorldVia Travel Group  
Matthew H Steele, MD  
First Choice Transport  
MiMutual Mortgage - Bob and Norma Duane  
Parra Car Care  
Rotary Club of Fort Worth Southwest

## Faith Communities

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Catholic Charities USA  
Catholic Daughter of America General Fund  
Catholic Diocese of Fort Worth  
Catholic Legal Immigration Network, Inc.  
Theological College  
Colonial Baptist Church  
Good Shepherd Catholic Community  
Good Shepherd Men's Club  
Holy Cross Catholic Church  
Holy Family Catholic Church  
John 3:16 Ministries Foundation  
Knights of Columbus Council #10816  
Knights of Columbus Council #10998  
Knights of Columbus Council #14679  
Knights of Columbus Council #1824  
Knights of Columbus Council #2813  
Knights of Columbus Council #759  
Knights of Columbus Supreme Council  
Mission Fort Worth  
Most Blessed Sacrament Catholic Church  
Nolan Catholic High School  
Notre Dame Catholic School  
Our Lady Queen of Peace Catholic Church  
Sacred Heart Catholic Church  
St. Boniface Catholic Church  
St. Francis Village Catholic Chapel  
St. Joseph Catholic Church  
St. Jude Thaddeus Catholic Church

St. Mark Catholic Church  
St. Michael Catholic Church  
St. Patrick Cathedral  
St. Peter Catholic Church  
St. Vincent De Paul Catholic Church  
Trinity Episcopal Church, Trinity Reaching Out  
Knights of Columbus State Council Charities  
Disaster Relief  
Robert P Taylor Chapel



## VIRTUAL TRANSITION

While we missed being able to gather in person, we shifted gears and made the most of the virtual event experience. **Here are a few highlights from our 2020 Gala and annual Creating Hope Luncheon:**

**110**  
*years*

### A NIGHT OF HOPE

Our 2020 Virtual Gala was an amazing celebration of our agency's **110-year history** in the Fort Worth community. We enjoyed a dynamic musical performance by The Gibbonses, bid on exclusive auction items, and reflected on the **mission, vision, and values** that grew from an **act of mercy**.



We surpassed our goal for the event and raised an **incredible \$211,000!**

**More than 300 people** participated in the gala's auction, whether bidding on items, purchasing a Party-In-Place package, buying a drawing ticket, making general donations, or RSVPing to the event.

The event has been viewed **more than 2,500 times**.



### A LIFE-CHANGING JOURNEY

Our first-ever virtual Creating Hope was an **expansive journey** into our history, reflecting on how far we have come as an agency and honoring the clients, staff, and community that have been **integral to our 110 years of service**. This special virtual experience **lifted up voices** from across our service area, from downtown Fort Worth to rural Wichita Falls.



We surpassed our goal for the event and raised an **incredible \$335,000!**

**More than 600 people** RSVPed to our event page.

Our live stream engagement was consistent. At its peak, **nearly 300 users** were watching in real-time (not counting those watching together on a shared device).

The event has been viewed **more than 2,000 times**.

# KNOWING WHAT MATTERS MOST

Of course, the best part of both the Virtual Gala and Creating Hope was hearing from **those we serve**. Incredible clients from a variety of CCFW programs shared about their **unique journeys** and the role we have been **privileged** to play in their lives. Here are a few highlights from these **powerful testimonies**:



“ —

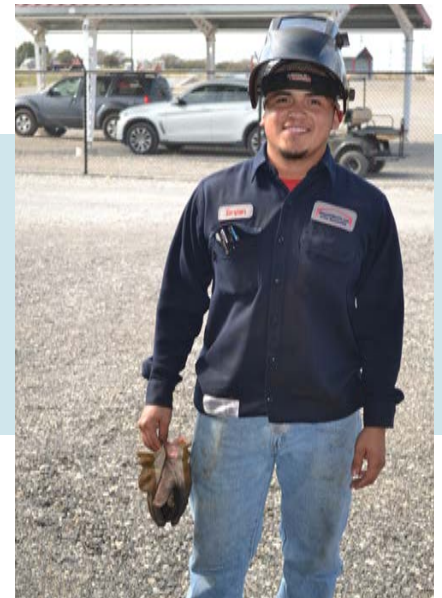
“I am on a totally different journey now, going on a whole **new path**. Right now, my children and I are **thriving, we're happy.**”

- Tylanna

“My story went from **black and gray to color**...They helped me **build my confidence.**”

— ”

- Bryan



“ —

“I feel like the **tools** Catholic Charities gave me, to **strengthen me**, to stay strong enough to **hold on** to what I believed... helped us along the way.”

- Diana





## 1910 Society Highlight

When you support our Endowment, you become a member of the 1910 Society. Membership in this society identifies supporters as those who have embraced our **long history of service** and who have made a financial commitment that **helps ensure** our mission continues to **thrive well into the future**.



Frankie and I see Catholic Charities Endowment as a perfect way to help CCFW **be successful into the future!** We can't predict what the future holds, but know **Catholic Charities will always be a part of helping our brothers and sisters** with tomorrow's needs! For us, we recognize, this isn't an either/or, but both approach. **Help with today's needs, as well as tomorrow's!**"

- Butch and Frankie Bercher

## WHY IS ENDOWMENT IMPORTANT?

**A strong endowment program will allow us to:**

- Decrease our reliance on any singular funding source, specifically the government. Government programs come with funding restrictions that often prevent us from providing the **customized support we know is needed**.
- React quickly when sudden needs arise in the community or other funding is reduced or cut. **Reliable resources** equip us to adapt and revenue from an endowment will ensure our **services remain consistent**.
- Continue developing **new and innovative solutions** and services. Without future funding capacities, we are restricted by a shorter horizon in our ability to implement new ideas. The field of social services typically has a seven-year gap between conducting research and implementation. With a strong endowment, **we can bridge this gap**.
- Provide a **uniquely meaningful way** for you (as a donor) to support the **longevity of our organization** and the **expansion of our impact**. An endowment program allows you to leverage your personal assets for the long-term betterment of our community. You may also receive specific legal/tax benefits, depending on the form of giving.

**If you would like more information about how to make a planned gift, or if you have already included us in your estate planning, please contact Laura Sotelo, Director of Endowment, at [lsotelo@ccdofw.org](mailto:lsotelo@ccdofw.org) or 817.289.2780.**



**OUR MISSION IS TO PROVIDE SERVICE TO THOSE IN NEED, TO ADVOCATE COMPASSION AND JUSTICE IN THE STRUCTURES OF SOCIETY, AND TO CALL ALL PEOPLE OF GOOD WILL TO DO THE SAME.**

## **2020 Board of Directors**

**Christopher Plumlee**

*Chair; Executive Committee Chair*

**Donna Springer**

*Past Chair; Finance Committee Member*

**Murphy Markham**

*Vice Chair*

**Butch Bercher**

*Secretary*

**Tom Rein**

*Treasurer; Chair; Finance Committee Chair*

**Jim Wilkes**

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Father Jack McKone

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**KEEP UP WITH US ONLINE!**



**CatholicCharitiesFortWorth.org**