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From the CEO & President

Here at Catholic Charities Fort Worth, we are faith-driven, client-led, and research-backed in our work to relentlessly end poverty.

2023 was a banner year. We helped more people achieve a life free from poverty last year than in any single year prior. We served 16,778 unduplicated clients, providing more than 100,000 services to change not only their lives, but the lives of generations to come. Our transformative approach for solving the root cause of poverty is what drives our work daily.

2023 included more victories than we can count:

- Our company culture ranked in the top quartile of most engaged workplaces in the world, according to Gallup.
- Our education programs grew to serve more than 1,000 students across 16 campuses with a 91 percent semester-to-semester persistency rate.
- Our State’s refugee resettlement program, the Texas Office for Refugees (TXOR), has partnered with more than 24 organizations across Texas to welcome the stranger and serve more than 84,367 individuals and families.

As you flip through these pages, you’ll see a reflection of our tenacity. You’ll see the work of many employees working creatively and with perseverance to ensure that our clients are not repeat customers. You'll see that our research-informed initiatives are maximizing the results for our neighbors in need so that we can be good stewards of the resources provided to us.

As we celebrate the year that has passed, I am looking forward to you joining us in championing the year ahead. You can expect continued innovation and research of our programs to fine-tune our work, grow our family-first culture, and expand our partnerships within the community. This journey and the results are as much yours as they are ours. We couldn’t do it without you.

Michael Iglio
CEO & President
Agency Pathway Overview

To address the complex, interconnected nature of poverty, we developed five Out of Poverty Pathways to help our clients leave poverty behind, one family at a time.

- **EMPLOYMENT**
- **EDUCATION**
- **EMOTIONAL RESILIENCY**
- **FINANCIAL RESILIENCY**
- **RESOURCE STABILITY**

More than 100,000 services were provided to our clients in 2023!

Read our **Stories of Hope** to learn about how our clients are Relentlessly Ending Poverty.
EMPLOYMENT PATHWAY

We help people **navigate** and **obtain employment opportunities** to enhance career growth and earnings.

1,418 SERVED ON THIS PATHWAY IN 2023

Our **employment-focused programs** help clients find jobs, craft resumes, perfect their interview techniques, and garner valuable workplace soft skills. These services are available to clients in any CCFW program, allowing us to work collaboratively in support of our clients’ needs and goals.

78% OF CLIENTS OBTAINING A NEW POSITION BEGAN EARNING $15/HOUR OR HIGHER
Watch Blanca & Victor’s Story

RELENTLESSLY
Ending Poverty

for students
We help students **navigate non-academic barriers** to complete their educational goals and increase earnings.

1,063 **SERVED ON THIS PATHWAY IN 2023**

Our education programs pair students with a Navigator who provides **one-on-one, personalized support** to help them identify and overcome obstacles that would otherwise result in students abandoning or delaying their education.

91% **OF STUDENTS PERSISTED FROM FALL TO SPRING SEMESTERS (2022-2023 ACADEMIC YEAR)**
EMOTIONAL RESILIENCY PATHWAY

We help people **navigate emotional trauma** and **stress** to increase their ability to cope with adversity and plan for a better future.

**881** SERVED ON THIS PATHWAY IN 2023

**Different types of trauma affect an individual’s ability to respond to stress and adversity.** Our programs focus on strengthening emotional resiliency by applying **clinically informed techniques** that allow clients to grow their ability to cope and plan for the future.

**53%** REPORTED IMPROVED HEALTH
FINANCIAL RESILIENCY PATHWAY

We help people **navigate their finances** to bolster savings, absorb shocks, and realize their long-term financial goals.

717 SERVED ON THIS PATHWAY IN 2023

641 FINANCIAL RESILIENCY MILESTONES ACHIEVED

Our financial resiliency programs pair clients with a Navigator who provides **one-on-one financial wellness coaching** to guide clients through core financial principles and help them achieve financial goals. This process is centered around each individual’s unique strengths, goals, and circumstances.

ON AVERAGE, CLIENTS INCREASED THEIR SAVINGS BY **43%**
RESOURCES
STABILITY
PATHWAY

We help people navigate available resources to meet their basic needs and achieve stability.

3,009
CLIENTS SERVED ON THIS PATHWAY IN 2023

$927,131
DISTRIBUTED IN STRATEGIC FINANCIAL ASSISTANCE

Our resource-related programs provide a combination of financial assistance (including in-kind items) and resource connections to help clients secure basic needs and increase their knowledge of available community resources.

2,742
SERVED BY SOCIAL ENTERPRISES INCLUDING TRANSPORTATION, DENTAL, AND IMMIGRATION

203
MOTHERS SERVED BY THE GABRIEL PROJECT

6,217
REFUGEES SERVED FROM 31 COUNTRIES

For Kyamran

RELENTLESSLY Ending Poverty
## REVENUE & EXPENSES

### REVENUE

#### Public Support

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Catholic Diocese of Fort Worth</td>
<td>657,482</td>
</tr>
<tr>
<td>Fees and Grants from Governmental Agencies</td>
<td>19,296,526</td>
</tr>
<tr>
<td>Foundation Contributions</td>
<td>2,816,915</td>
</tr>
<tr>
<td>Individual and Corporate Contributions</td>
<td>7,329,030</td>
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<tr>
<td>Investment Income</td>
<td>42,955</td>
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<tr>
<td>Other Associated Organizations</td>
<td>670,398</td>
</tr>
<tr>
<td>Program Service Fees</td>
<td>3,611,438</td>
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<tr>
<td>St. Joseph's Health Care Trust</td>
<td>668,045</td>
</tr>
<tr>
<td>TXU, Ambit, Reliant, Direct Energy</td>
<td>185,971</td>
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<tr>
<td>United Way Community Programs</td>
<td>103,829</td>
</tr>
<tr>
<td>Other Revenue</td>
<td>134,915</td>
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</tbody>
</table>

**Total Revenue**  
35,517,504
**EXPENSES**

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Benefits</td>
<td>3,963,075</td>
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<tr>
<td>Client Financial Assistance</td>
<td>6,864,878</td>
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<tr>
<td>Misc</td>
<td>1,407,068</td>
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<tr>
<td>Occupancy</td>
<td>1,755,031</td>
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<tr>
<td>Professional Fees</td>
<td>809,143</td>
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<tr>
<td>Salaries</td>
<td>17,891,239</td>
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<tr>
<td>Supplies</td>
<td>420,528</td>
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<tr>
<td>Travel</td>
<td>695,425</td>
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</table>

**Total Expenses** 33,806,387

**TXOR PASS-THROUGH FUNDING***

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>TXOR Pass-Through Revenue</td>
<td>275,924,963</td>
</tr>
<tr>
<td>TXOR Pass-Through Expense</td>
<td>275,924,963</td>
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</tbody>
</table>

*Total expenses excludes TXOR Pass-Through funding. TXOR Pass-Through Revenue and TXOR Pass-Through Expenses refers to government funding that the Texas Office for Refugees distributes to refugee resettlement agencies across the state. We provide oversight and guidance to partner nonprofits who serve refugees.
We are celebrating ten years at our Northwest Campus located in Wichita Falls! That’s a decade of relentlessly ending poverty, unforgettable memories and monumental achievements. We’ve come a long way! Join us in celebrating this significant milestone and the extraordinary journey we’ve embarked on together over the past ten years. Thank you for helping us make a difference!
Thank You to Our Supporters

We are profoundly grateful to everyone supporting our fight against poverty. Your dedication and support help us to Relentlessly End Poverty, one family at a time. Together, we are building a world where everyone can thrive. Your help changes lives, bringing hope and empowerment to those in need. Thank you for standing beside us as we serve our neighbors in need together.

To view a list of our 2023 supporters, scan the QR code.
2023 BOARD OF DIRECTORS

Allison Rix  
*Chair*

Beth Kwasny  
*Vice Chair*

Butch Bercher  
*Secretary*

Caroline Cooley  
*Treasurer; Finance Committee Chair*

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*Past Chair*

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James Meintjes  
Barbara Merkle  
Aaron Munoz  
Victoria Nelson  
Melissa Rankin  
Sunnie Sellers  
Breda Shelton  
Pat Svacina
RELENTLESSLY SERVING THOUSANDS ACROSS 28 COUNTIES.
KEEP UP WITH US ONLINE

CatholicCharitiesFortWorth.org