



Catholic
Charities
Fort Worth

RELENTLESSLY Ending Poverty

2023
Annual Report



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From the CEO & President

Here at Catholic Charities Fort Worth, we are faith-driven, client-led, and research-backed in our work to relentlessly end poverty.

2023 was a banner year. We helped more people achieve a life free from poverty last year than in any single year prior. We served 16,778 unduplicated clients, providing more than 100,000 services to change not only their lives, but the lives of generations to come. Our transformative approach for solving the root cause of poverty is what drives our work daily.

2023 included more victories than we can count:

- Our company culture ranked in the top quartile of most engaged workplaces in the world, according to Gallup.
- Our education programs grew to serve more than 1,000 students across 16 campuses with a 91 percent semester-to-semester persistency rate.
- Our State's refugee resettlement program, the Texas Office for Refugees (TXOR), has partnered with more than 24 organizations across Texas to welcome the stranger and serve more than 84,367 individuals and families.

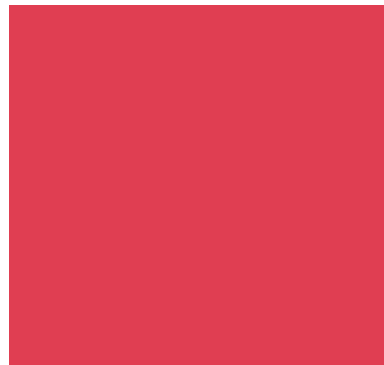
As you flip through these pages, you'll see a reflection of our tenacity. You'll see the work of many employees working creatively and with perseverance to ensure that our clients are not repeat customers. You'll see that our research-informed initiatives are maximizing the results for our neighbors in need so that we can be good stewards of the resources provided to us.

As we celebrate the year that has passed, I am looking forward to you joining us in championing the year ahead. You can expect continued innovation and research of our programs to fine-tune our work, grow our family-first culture, and expand our partnerships within the community. This journey and the results are as much yours as they are ours. We couldn't do it without you.



Michael Iglio

CEO & President





Agency Pathway Overview

To address the complex, interconnected nature of poverty, we developed five Out of Poverty Pathways to help our clients leave poverty behind, one family at a time.



EMPLOYMENT



EDUCATION



EMOTIONAL RESILIENCY



FINANCIAL RESILIENCY



RESOURCE STABILITY

More than

100,000 services

were provided to our clients in 2023!



Read our **Stories of Hope** to learn about how our clients are **Relentlessly Ending Poverty.**



EMPLOYMENT PATHWAY

We help people **navigate** and **obtain employment opportunities** to enhance career growth and earnings.

1,418 SERVED ON THIS
PATHWAY IN 2023

Our **employment-focused programs** help clients find jobs, craft resumes, perfect their interview techniques, and garner valuable workplace soft skills. These services are available to clients in any CCFW program, allowing us to work collaboratively in support of our clients' needs and goals.



For Tonita



78%

OF CLIENTS OBTAINING A NEW POSITION
BEGAN EARNING \$15/HOUR OR HIGHER



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Watch Blanca &
Victor's Story



RELENTLESSLY
Ending Poverty

for students



EDUCATION PATHWAY

We help students **navigate non-academic barriers** to complete their educational goals and increase earnings.

1,063 SERVED ON THIS
PATHWAY IN 2023

Our education programs pair students with a Navigator who provides **one-on-one, personalized support** to help them identify and overcome obstacles that would otherwise result in students abandoning or delaying their education.



91% OF STUDENTS PERSISTED FROM
FALL TO SPRING SEMESTERS
(2022-2023 ACADEMIC YEAR)



For Aaron



For Keshae



EMOTIONAL RESILIENCY PATHWAY

We help people **navigate emotional trauma** and **stress** to increase their ability to cope with adversity and plan for a better future.

881 SERVED ON THIS
PATHWAY IN 2023

Different types of trauma affect an individual's ability to respond to stress and adversity. Our programs focus on strengthening emotional resiliency by applying **clinically informed techniques** that allow clients to grow their ability to cope and plan for the future.

53% REPORTED IMPROVED HEALTH



FINANCIAL RESILIENCY PATHWAY

We help people **navigate their finances** to bolster savings, absorb shocks, and realize their long-term financial goals.

717 SERVED ON THIS
PATHWAY IN 2023

641 FINANCIAL RESILIENCY
MILESTONES ACHIEVED

Our financial resiliency programs pair clients with a Navigator who provides **one-on-one financial wellness coaching** to guide clients through core financial principles and help them achieve financial goals. This process is centered around each individual's unique strengths, goals, and circumstances.

ON AVERAGE, CLIENTS
INCREASED THEIR SAVINGS BY **43%**



For Tina

Watch
Da'Aliyah's
Story



RELENTLESSLY
Ending Poverty

for mothers



RESOURCE STABILITY PATHWAY



For Kyamran

We help people **navigate available resources** to meet their basic needs and achieve stability.

3,009

CLIENTS SERVED ON THIS PATHWAY IN 2023

\$927,131

DISTRIBUTED IN STRATEGIC FINANCIAL ASSISTANCE

Our resource-related programs provide a combination of **financial assistance** (including in-kind items) and **resource connections** to help clients **secure basic needs** and increase their knowledge of available community resources.

 **2,742**

SERVED BY SOCIAL ENTERPRISES INCLUDING TRANSPORTATION, DENTAL, AND IMMIGRATION

 **203**

MOTHERS SERVED BY THE GABRIEL PROJECT

 **6,217**

REFUGEES SERVED FROM **31 COUNTRIES**



RELENTLESSLY
Ending Poverty

REVENUE & EXPENSES

REVENUE

Public Support

Catholic Diocese of Fort Worth	657,482
Fees and Grants from Governmental Agencies	19,296,526
Foundation Contributions	2,816,915
Individual and Corporate Contributions	7,329,030
Investment Income	42,955
Other Associated Organizations	670,398
Program Service Fees	3,611,438
St. Joseph's Health Care Trust	668,045
TXU, Ambit, Reliant, Direct Energy	185,971
United Way Community Programs	103,829
Other Revenue	134,915

Total Revenue

35,517,504



EXPENSES

Benefits	3,963,075
Client Financial Assistance	6,864,878
Misc	1,407,068
Occupancy	1,755,031
Professional Fees	809,143
Salaries	17,891,239
Supplies	420,528
Travel	695,425

Total Expenses **33,806,387**

TXOR PASS-THROUGH FUNDING*

TXOR Pass-Through Revenue	275,924,963
TXOR Pass-Through Expense	275,924,963

***Total expenses excludes TXOR Pass-Through funding.** TXOR Pass-Through Revenue and TXOR Pass-Through Expenses refers to government funding that the Texas Office for Refugees distributes to refugee resettlement agencies across the state. We provide oversight and guidance to partner nonprofits who serve refugees.





Northwest
Campus

Celebrating
10 years
of relentlessly
ending poverty

We are celebrating **ten years** at our **Northwest Campus** located in Wichita Falls! That's a decade of relentlessly ending poverty, unforgettable memories and monumental achievements. We've come a long way! Join us in celebrating this significant milestone and the extraordinary journey we've embarked on together over the past ten years. Thank you for helping us make a difference!



Thank You to Our Supporters

We are profoundly grateful to everyone supporting our fight against poverty. Your dedication and support help us to Relentlessly End Poverty, one family at a time. Together, we are building a world where everyone can thrive. Your help changes lives, bringing hope and empowerment to those in need. Thank you for standing beside us as we serve our neighbors in need together.



To view a list of our **2023 supporters**, scan the QR code



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Vice Chair

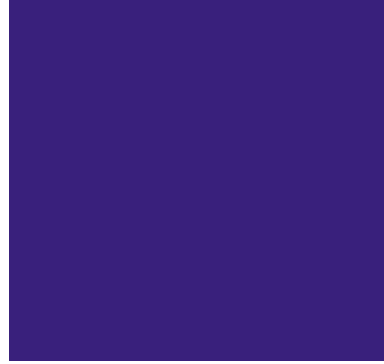
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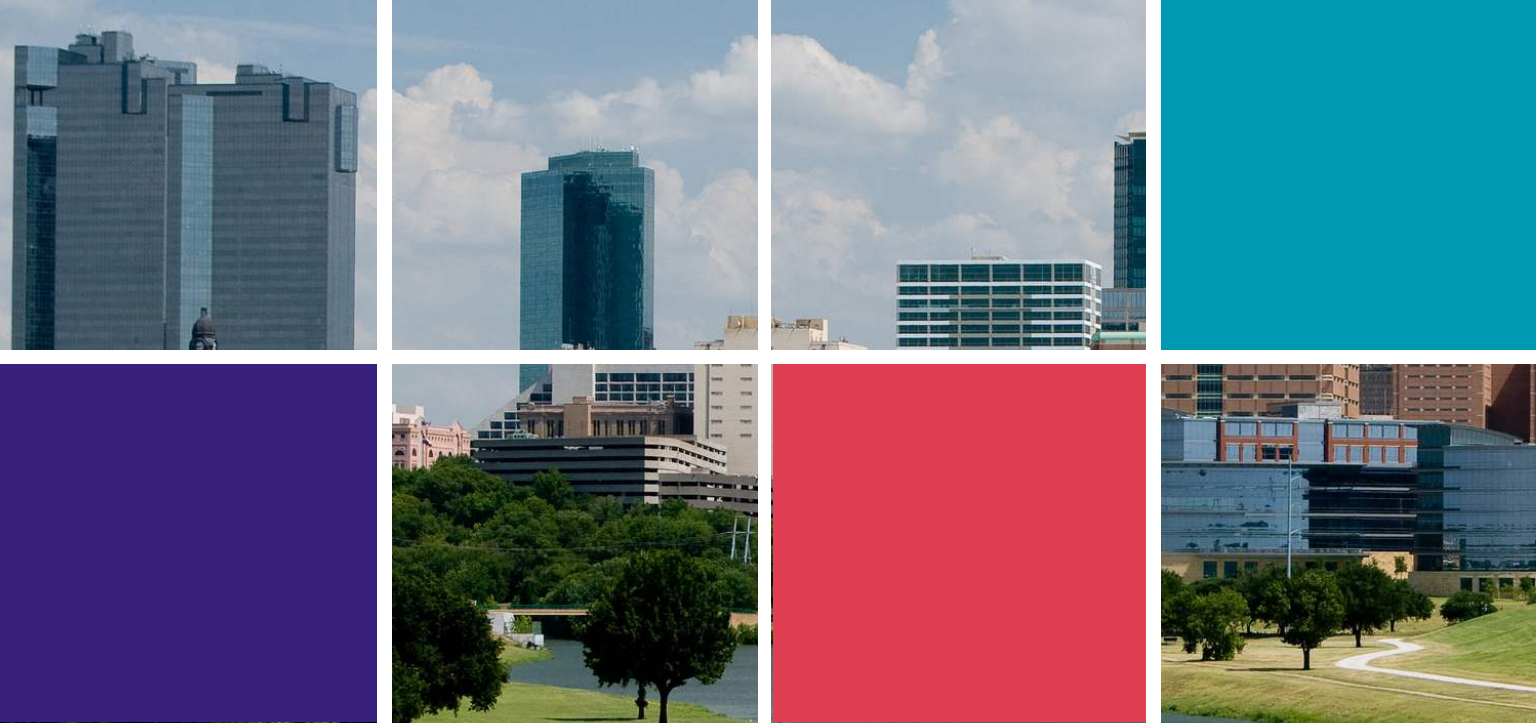
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RELENTLESSLY SERVING THOUSANDS ACROSS **28 COUNTIES.**





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